

retail training



LEADING THROUGH AN EFFECTIVE TEAM

Course: LEADERS IN ACTION: Module 4

DURATION: Forth day of four separate workshops

OVERVIEW:

The importance of effective leadership is often talked about but seldom practised.

On the last of 4 leadership modules we discover the leadership actions for building an effective team.

EXPECTED OUTCOMES:

After this workshop you will be able to:

- Identify what creates “team spirit”
- Recognise what managers need to do to create a cohesive and high performing team
- Know how to get the right balance between “task” and “people” focus
- Apply simple change management techniques to “bring individuals along” and solidify the team during a period of change

CONTENT:

- High performance teams
 - Research presentations on team spirit
 - Theories of team development
 - Link theories to research and what the implications are for managers
- Task vs. people focus: the importance of doing both
- Managing change
- Re-visit motivation research and link to all four sessions
- Recap all four sessions
- Developing a Leadership Action Plan